

 **Elevation**
Travel
Member Guide





WELCOME!

Welcome to a new era of travel convenience and affordability. We built the most powerful travel program by providing our members the best deals on luxury vacations and high-quality travel services. This exclusive membership is your starting point for the lowest prices on travel, extraordinary member support, and the convenience of planning your trip through a single resource.

Whether you're an experienced jetsetter or just looking to book your next getaway, we guarantee to save you time and money. We offer the lowest prices and superior customer service to ensure your vacation planning experience is truly amazing. Save money every time you stay in a hotel, rent a car, or take a cruise with your new membership. We guarantee you will never find your hotel cheaper anywhere else.



How We Deliver The Greatest Savings On Travel

- We negotiate wholesale rates through a network of travel providers.
- We receive live hotel inventory and rates directly from the hotels.
- We pass the savings directly to our members.
- We show a live comparison of other websites.
- We provide a 110% Best Price Guarantee.

Quick Start

We have put together a helpful member guide located in the “My Account” section. This guide provides everything you need to know about your membership and its benefits. You will find important items below to keep in mind when exploring your new travel membership.

Accessing Your Account: Once your account is created, you simply log onto your exclusive travel website with your email address and password that will be provided to you via email. If you have trouble accessing your account, please contact us right away so we may provide immediate assistance.

Finding the Best Deals: When you are ready to start your travel planning, we recommend first searching the Hotels section. You can book one night or as many as you need. Keep in mind taxes are included in the total price to make it easier to compare prices. Check out the Weekly Stays section for discounted 7-night stays at luxury condos worldwide.

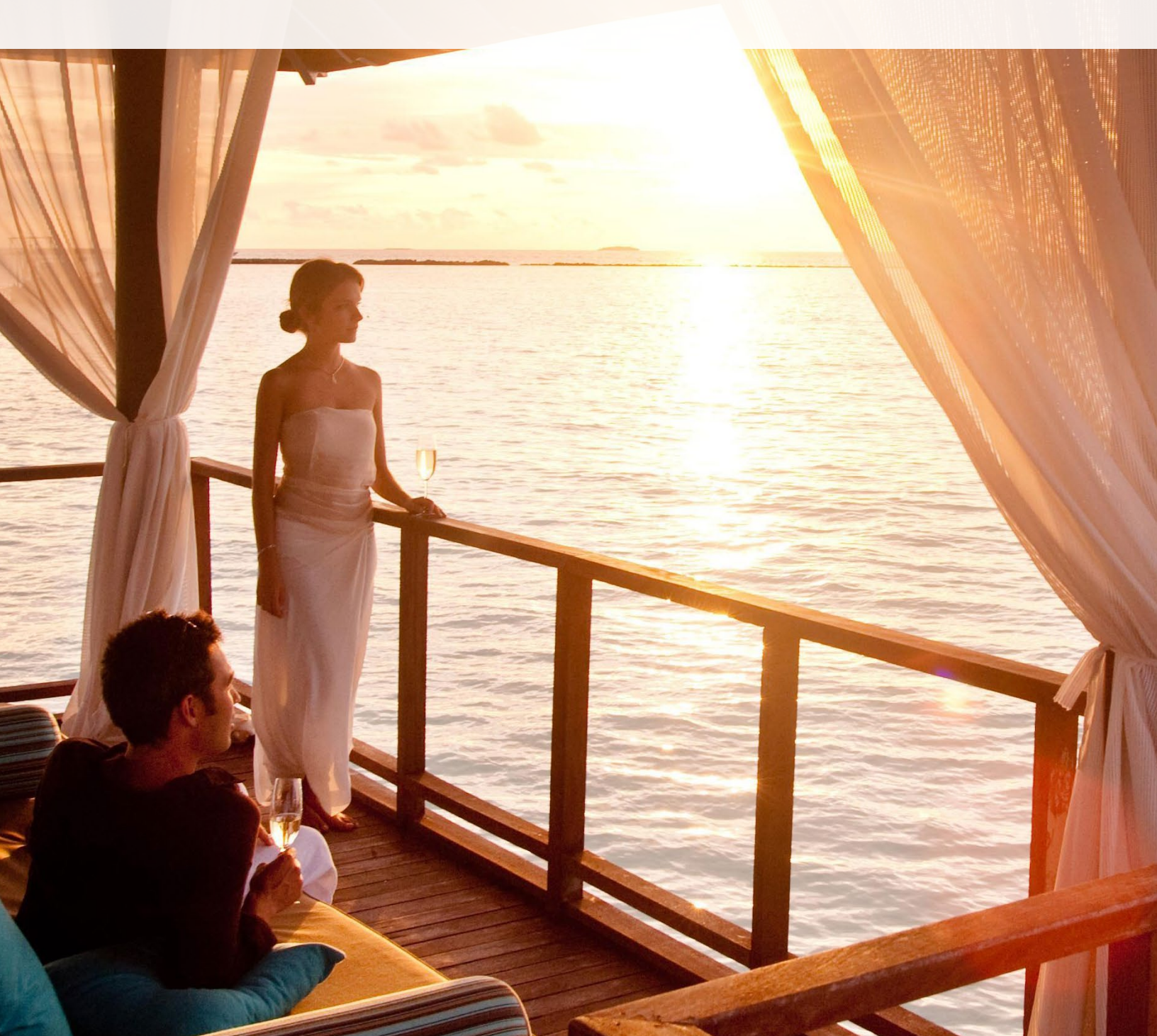
Concierge Services: Give us a call or use our live chat during normal business hours if you have questions before you book. Our knowledgeable staff will make your travel experience worry free. You have access to 24/7 reservation support while traveling.

Reward Credits: Imagine a program that rewards you for taking a vacation. Our exclusive rewards program helps you earn reward credits every time you travel. Redeem your credits on hotels, cars, cruises, gift cards, and much more.



110% Price Guarantee

We promise to credit you 110% of the price difference if you find cheaper pricing online after you make a reservation through your membership. Simply submit a claim within 24 hours from booking.





Membership Benefits

Your membership provides unbeatable savings on travel including one-night hotel stays for quick getaways, week-long family vacations, car rentals, and luxury cruises around the world.

Hotels: Are you planning a weekend escape to Las Vegas or taking the family to Orlando for a week? Your membership grants you access to nightly accommodations at prices well below retail value. Book for same-day arrival or plan far in advance.

Weeks: These accommodations provide the best value to you when staying more than five nights. The Weekly Stays section offers exclusive access to a great selection of week-long vacations at resorts, condos, and villas worldwide. Most resorts offer multiple bedrooms and full kitchens to make your stay feel like home.

Cars: You can rent a car for a fraction of the retail price with your membership. Book the same day or in advance with pickup and drop-off locations available throughout the United States, Mexico, Canada, Europe, and anywhere you are traveling. Renting a car has never been so affordable and easy.

Marketplace:

A private platform for members to rent and bid on vacation weeks.

- Search hundreds of weeks worldwide.
- Rent right away or make an offer.
- Negotiate to pay the price you want.
- Get a week below market value.





“ We use our membership for all of our international travels. We used to book our vacations through companies that offer “discounts”, but now we save even more through our member only website. I love what this site has done for us as international travellers, so thank you and we will be booking our next trip very soon. ”

- Jeff and La Rae, Cottage Grove, MN





Lifestyle | Activities: Once you've booked your vacation, be sure to check out the many activities and excursions we offer. As a member there are thousands of options at your fingertips, whether you're interested in a diving adventure in the Bahamas or a winery tour in Napa Valley. Your membership provides endless possibilities to enjoy each vacation like no other.

Flights: Your membership offers you the ability to book flights in both money and reward credits. Booking flights through your membership helps you earn double or triple rewards each time you fly. You earn reward credits with every flight you book. Additionally, you may receive frequent flyer miles and earn rewards back from your credit card.

Lifestyle | Worldwide Tours: This benefit offers members the opportunity to book discounted guided tours to destinations across the globe. Worldwide Tours provide a whole vacation experience combining hotel accommodations and excursions with multi-date itineraries. Discover the world with a Worldwide Tour today!





Cruises

Have you ever wondered what it would be like to explore the Caribbean Islands or wake up to the view of glaciers floating outside your window? Enjoy the excitement of cruising to a variety of exotic destinations around the world. As a member, you have access to all major cruise lines, including river and specialty cruises. You can save up to 15% with post-travel rebates. Reserve your cruise through our live booking engine and set sail.

Cruise Packages: Our unique cruise packages offer discounted rates and include our same great cruise itineraries bundled with travel services, membership renewal, on-board credit, and more.

Featured Cruise Lines

[Carnival®](#)

[Royal Caribbean International®](#)

[Disney Cruise Line®](#)

[Celebrity Cruises®](#)

[Norwegian Cruise Line®](#)

[Holland American Line®](#)

[Princess Cruises®](#)

[Azamara Club Cruises®](#)

[Cunard Cruise Line®](#)

[Seabourn Cruise Line®](#)

[Silversea Cruises®](#)

[Viking River Cruises®](#)



Lifestyle Benefits

Not only does your membership offer you the ability to travel the world at the absolute best prices, it also provides savings for everyday use. In addition to the popular Gift Card and Shopping Rewards sections, you have access to hundreds of coupons for everyday shopping, dining, and recreational activities.

Gift Cards: Redeem your reward credits for gift cards to top retailers and restaurants for yourself or as gifts. Gift cards are available in denominations of \$10, \$25, \$50, and \$100.



Please note everything is subject to terms and conditions. Pricing and availability is subject to change at any time without notice. Please log-in to your membership to access all current availability.

Travel Requests

Your membership includes a special Travel Request feature located under the My Account section. Requests can be used for customized itineraries, multi-room bookings, and large group travel. A member of our concierge team will handle all of your requests to ensure your travel needs are met. Complete a travel request form and you will be taken to the appropriate section of the website. Your request will be processed automatically if it requires further assistance. Your personal concierge will contact you with final details.

HOTELS



CRUISES



WEEKLY STAYS



ACTIVITIES



YACHTS



WORLD TOURS





Member Support

Under the Support section, we offer a variety of ways to help you book the perfect vacation and answer any questions. Call us during regular business hours and our trained staff will be excited to help you plan your next trip.



Live Chat: Live Chat provides immediate assistance and is located throughout the website in the lower right corner. Friendly concierge members are standing by to answer any questions you have while navigating the website.



Message Center: Do you have a question regarding your membership? Would you like to leave us feedback? Click on Message Center under the My Account section and send us a message. Once your message is sent, you will receive an email within one business day notifying you that your response is ready to be viewed.



“ When we got engaged we knew that we wanted a destination wedding, so we immediately logged into our member website and found some amazing deals on accommodations in Hawaii. We ended up saving thousands of dollars, and we were able to put that money towards our wedding. I just wanted to say thank you and we’re already booking our next vacation. ”

- Brian and Kady, San Diego, CA



The Technology Behind The Travel

We have contracted with SaveOnResorts.com to bring you the technology that powers our customized travel savings program.

SaveOnResorts.com is a leader in the travel industry and founded on the principle of providing discounted travel services combined with superior member support. They have built the technology that brings together a variety of travel products into an easy-to-use website. This exclusive members-only website is safe and secure so you can feel confident shopping and booking your ideal vacation.

SaveOnResorts was ranked by *Inc. Magazine* in 2010, 2011, 2014, 2015, 2016, 2017, 2018 and 2019 as one of America's fastest-growing companies.

Named America's Fastest
Growing Travel Company
- *Inc. Magazine*







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